

FB 5.2.0 Quality Policy

In accordance with our corporate due diligence regarding the quality assurance of our products and services, we hereby establish our quality policy. The quality management system represents a description of the requirements we have established. Its application ensures that all activities that impact company performance are planned, controlled, and monitored, and that contractually agreed requirements are met.

Through this statement, the management commits all employees and suppliers to carry out their activities in accordance with the descriptions of this quality management system to ensure that the quality of all products and services of our company meets internal and external requirements.

Through the assessment of results, internal audits, and performance evaluations, the management reviews the performance and effectiveness of the quality management system. We provide all necessary resources to fulfill the quality objectives and enforce the quality policy. We are committed to continuous improvement and further development of the quality management system.

The stable quality of our products and services is one of the foundations of our successful business operations. For us, quality means meeting the demands of our customers and interested parties to the best of our ability. In this sense, quality is an important criterion for our daily business and forms a reliable bond with our customers.

Acting with quality consciousness also means using valuable resources efficiently and responsibly. All employees have the duty and the right to work towards eliminating circumstances that limit the company's performance results.

For us, the continuous improvement of the company is therefore a prerequisite for effective cost reduction in the medium and long term and an important contribution to environmental conservation. A disruption-free organization and state-of-the-art quality management methods provide the necessary framework for this. All employees are obligated to apply the regulations applicable to their area of responsibility, constantly monitor their effectiveness, and adapt to the latest knowledge and requirements.

This understanding of quality and quality consciousness, as well as the attitude of all employees towards quality, are prerequisites for the satisfaction of our customers and thus for the long-term success of our company.

Principles of Quality Management:

We adhere to the principles of quality management.

- Customer focus
- Leadership
- Involvement of people
- Process approach
- Improvement
- Evidence-based decision making
- Relationship management

Ruhstorf a.d. Rott, February 17, 2023

F. Pala
CEO

R. Saletmaier
CTO